

ATOD – Mental Health Alliance Community of Practice online portal: Rules of use

By becoming a member of a Community of Practice (CoP) online portal hosted by the Mental Health Community Coalition ACT (MHCC ACT), you agree to abide by the below rules. Breaching the rules may result in your membership being suspended, temporarily or permanently, at the discretion of the Mental Health Community Coalition ACT (MHCC ACT).

Membership

Membership of the ATOD – Mental Health Alliance CoPs online portal is restricted to specific professions and roles, depending on the CoP.

Members **must** inform MHCC ACT and cease membership when they no longer meet the criteria.

Conduct

All members must abide by the [ATOD – Mental Health Alliance Community of Practice online portal Code of Conduct](#).

Privacy and confidentiality

All CoP members are expected to use the CoP online portal in line with the requirements of the [Privacy Act 1988](#) and the Australian Privacy Principles contained within the Act. The CoP online portal is also covered by [MHCC ACT's Privacy Policy](#).

Remember that all content added to the CoP online portal will be visible by all other members. Although MHCC ACT, in consultation with ATODA where relevant, endeavors to vet all membership applications, it does not guarantee that malicious actors will not subvert vetting processes.

Specific privacy requirements that members are expected to adhere to include:

- Members must not share a consumer's private information in the CoP online portal unless where approved in writing by the consumer or allowed by law.
- When discussing case studies, members must ensure details are sufficiently anonymised so the consumer cannot be identified based on the information provided, unless the consumer has given express written permission for their information to be shared in this way.
- Members must not repeat consumer case studies or any other sensitive information posted in the CoP online portal in any external forum.
- Members must not share other members' private information obtained from the CoP online portal, such as a phone number or email address, without that person's explicit permission.

Commercial-in-confidence information

Members must not share commercial-in-confidence information into the CoP online portal except where express permission has been given by a person with designated authority to do so within the originating organisation. In addition, the member must provide clear instructions on how and when the information can be used.

Artificial intelligence

Members must not input any sensitive, personal or confidential information obtained from the CoP online portal into any artificial intelligence (AI) applications without the express consent of all parties involved.

Attribution

When sharing information for which the member does not hold the intellectual property (IP) rights, they must clearly acknowledge the IP owner.

Moderation and enforcement

To maintain safe online communities, MHCC ACT, with support from ATODA, moderates the CoP online portals it hosts and has a moderation system to enforce the above rules.

All members are expected to report any content, users or behaviours that breach the rules, including the Code of Conduct, either through the reporting mechanisms in the CoP online portal or by emailing communications@mhccact.org.au.

MHCC ACT and/or ATODA will review all reports of breaches and determine the appropriate response.

Reports will be kept confidential. However, members should be aware that, in some circumstances, such as breaches involving private messaging, the reporter's identity may be able to be determined by the person who has breached the rules during the enforcement process.

MHCC ACT and/or ATODA will also respect the confidentiality of members who are subject to enforcement measures. While generic information may be provided such as "A comment has been removed" or "A member was removed", the details will remain private unless the sharing of further information is required and allowed by law.

Consequences or outcomes of disputes will not be publicised to the greater membership.